THE PROVEN 900LX
Reimagined for the future
November 2016

While each and every Falcon Update we publish reaches customers and aviation enthusiasts around the world, I can say with certainty this issue will be the year’s most widely read.

That’s because it will be distributed at the NBAA’s annual Business Aviation Convention & Exhibition, taking place November 1-3 in Orlando, Florida. As the industry’s largest event and the 6th largest tradeshow in the world, you can be sure we’re printing a few extra copies to bring with us to the show.

If you plan to attend and prefer personal interaction over reading, don’t worry: the Dassault Falcon Customer Service team will be there to speak to customers face-to-face about our latest initiatives, including the new 900LX (page 5) and the first delivery of our flagship 8X (page 3).

Tradeshows give us the opportunity to meet with customers and understand where we’re performing, and where there’s room for improvement. Surveys are another way to measure our efforts.

On page 3, you’ll read about the new Classic Falcon event we’re planning in February 2017, a direct result of responses we received from a Classic Operator Survey we sent out earlier in the year.

Additionally, this year’s M&O Attendee Survey told us loud and clear how much customers value these regional seminars, and enjoy the new format we developed in close collaboration with the Operator Advisory Board (OAB). Over 98% of survey respondents told us they’ll attend an M&O next year; if an M&O is on your list of action items, take note of our 2017 dates and locations on page 3.

Whether a tradeshow, survey or any other method, I’m encouraged – and thankful – to our customers for their continued willingness to provide feedback which is so essential to the success of our organization. I hope the efforts covered in this issue show our commitment to listen and respond to your needs.

Jacques Chauvet
Senior Vice President, Worldwide Customer Service
jacques.chauvet@dassault-aviation.com
SAVE THE DATES

This year’s Falcon M&O Seminar Series was a huge hit, attracting more customers than ever before! The series began in April and concludes this month at the Business Aviation Convention & Exhibition (NBAA-BACE) in Orlando, Florida, making for a total of 11 regional seminars held around the world in 2016!

We’re already planning for next year’s exciting customer events, and so should you! Mark your calendars for our 2017 M&O dates, with invitations to be sent out soon!

West Palm Beach, Florida  April 11
Shanghai, China  April 12
Seattle, Washington  April 18
Chicago, Illinois  April 20
Paris, France  April 26 & 27
Sao Paulo, Brazil  May 10
Dallas, Texas  May 16
Mahwah, New Jersey  May 18

FIRST DELIVERY OF THE FALCON 8X

Dassault Aviation has delivered the first Falcon 8X aircraft to its long-time Falcon operator in Europe, Amjet Executive, which operates a full line of Falcon jets including the super mid-sized Falcon 50, the long range Falcon 900EX EASy, and the very long range Falcon 7X.

Receiving its EASA and FAA certifications in June, the 6,450 nm/11,945 km Falcon 8X’s delivery was right on schedule; two years after its initial announcement. "To see our new flagship Falcon handed over on time and in perfect operating order gives us immense pride" said Eric Trappier, Chairman & CEO of Dassault Aviation.

Next deliveries are anticipated to customers around the globe, including Brazil, the United States, Europe, UAE, and India. Additionally, 11 aircraft are in final assembly in Mérignac, France, while 16 aircraft are being outfitted and painted at our completion facility in Little Rock, Arkansas.

CLASSIC FALCON WORLDWIDE CONFERENCE

Wednesday, February 1, 2017
Dallas, Texas

Do you own, fly or maintain a Falcon 10/100, 20/20-5/20G, 200/Gardian, and/or 50/50EX/SURMAR? Then we hope you can join us Wednesday, February 1st 2017 in Dallas, for a get-together of Classic Falcon operators from around the world!

The 2017 Falcon Classic Worldwide Conference will be a unique event – designed specifically with the Classic Operator in mind – to celebrate the Classic fleet and the global community of customers who operate these storied aircraft. Attendees can look forward to a day of networking, knowledge-sharing, and learning about products and services to keep their Falcons flying.

Save the date, and be on the lookout for more information to follow shortly!
YOUR OPINION COUNTS

Thanks to all of our customers who participated in AIN and Pro Pilot’s 2016 product support surveys! From a number of first-place rankings to record-high company scores, we’re proud of these results and promise to continue to listen – and respond – to your needs with “Above and Beyond” support.

AIN

AIN Product Support Survey Highlights

#1 in the following categories:
• Overall Aircraft Reliability (Newer and Older Jets)
• Parts Availability (Newer and Older Jets)
• Warranty Fulfillment (Older Jets)

Congratulations and thank you to the following Dassault Falcon team members recognized by survey respondents for their exemplary support efforts:

Miguel Germani / Scott Bohl / Sergio Ribeiro / Gene Woods / Dan Lucas / Anthony Hulsebus / Jay Sigmann / Tom Kouters / Carl Menne / Gutemberg Silva / Alessandro Galera / Arnaud Paulmier / Bill Masloski / David Bollows

Pro Pilot

Pro Pilot Product Support Survey Highlights

Record-high company scores in the following categories:
• Company Response Time
• Service Satisfaction
• Spares Availability
• Cost of Parts
• Tech Reps

Scan the QR code for complete 2016 Product Support Survey Results

DOUBLE VISION

Falcon Response aircraft

Our two Falcon Response aircraft – one based in the United States, the other in France – travel extensively to provide our customers with the tools, teams and transport needed to turn an AOG into a successful mission.

Rarely do these speedy siblings get an opportunity to see one another, but a unique set of circumstances allowed for a very heartwarming (but brief) family reunion in September. Of course, like any proud parent, we had to capture the occasion with a picture!

FSI ADDS FALCON 8X SIMULATOR AT PARIS-LE BOURGET

Dassault-Approved Training Provider Flight Safety International (FSI) now offers training for Falcon 8X pilots at its Paris-Le Bourget Falcon Training Center – delivering differences, initial and recurrent instruction.

FSI’s Level D Falcon 8X simulator – approved by the European Aviation Safety Agency (EASA) and the United States Federal Aviation Administration (FAA) – features an EASy III avionics suite and updated Datalink, Emergency Vision Assurance System (EVAS), and FalconEye; the first Head Up Display (HUD) with Combined Vision System (CVS). Additional features include FSI’s VITAL 1100 visual system, electric motion control and cueing, and advanced instructor operating station.
THE PROVEN 900LX
Reimagined for the future
Since its debut on the world stage, more than 500 Falcon 900 trijet aircraft have been delivered to customers around the world. And with good reason: this extraordinarily high performing large-cabin jet flies farther, accesses more runways and consumes 40% less fuel than its nearest twinjet competitor.

But there’s more to this aircraft than just a sterling reputation. Unveiled at this year’s Business Aviation Convention & Exhibition (NBAA-BACE), the new Falcon 900LX offers innovations from cabin to cockpit, making it a proven performer that’s right for today, and ready for tomorrow.

Cabin

The Falcon 900LX interior has been redesigned to offer passengers a new flight experience and features a contemporary and harmonious look that reinforces the high level of comfort Falcon owners expect. A high design priority was to create flowing, uninterrupted lines to enhance the feeling of space and to de-clutter the cabin.

Cabin lighting has been enhanced with a new mood-lighting system. The new LED system produces both high quality traditional white lighting as well as a programmable mood lighting system that enhances the customer’s travel experience.

The cabin is equipped with Dassault’s FalconCabin HD+ management system, which can now be accessed through passengers’ smart phones and tablets to deliver crisp, high-definition audio and video content throughout the cabin. And the addition of advanced acoustical insulation derived from the Falcon 8X ensures dramatically lower noise levels throughout the cabin.

The cabin also features Dassault’s SkyBox™ wireless media server offering a vast array of video and music options. Optional SATCOM voice and broadband data service is available to make every flight as productive as it is enjoyable.
Cockpit

Now available on the new Falcon 900LX is FalconEye, Dassault’s proprietary Combined Vision System (CVS). FalconEye is the first heads up display (HUD) system to blend synthetic, database-driven terrain mapping and actual thermal and low-light camera images into a single view, resulting in an unprecedented level of situational awareness to flight crews in any condition. An integrated airborne monitoring service, FalconBroadcast, keeps support personnel on the ground in constant touch with aircraft in the air.

“The new Falcon 900LX modernizes what has become the most legendary family of business jets ever produced,” said Eric Trappier, Chairman and CEO of Dassault Aviation. “We’re offering to the market a proven and tested platform with an advanced contemporary interior and the most cutting edge features in the cockpit.”

With these latest updates, customers can look to the Falcon 900LX to carry on a legacy of reliability, efficiency and comfort. It’s a proven performer, and perfect for your next mission.
Geoff Chick, Dassault Falcon’s Senior Vice President of Customer Service, is acutely aware of the instrumental role Dassault Aircraft Services (DAS) plays in keeping Falcons in service and flying right.

“Customers need us the most when they are AOG,” says Geoff, “and that’s top of mind when developing our locations and resources for customers traveling through the Americas region.”

“We have picked key geographical areas where we know there is high transient traffic as well as a good base of Falcon operators, because we want to make it convenient.”

“We want to be able to get to our customers promptly, efficiently, and minimize the impact to the principal or the company for the trip that they are making.”

Including scheduled maintenance, DAS annually performs upward of 850,000 labor hours on Falcon aircraft, enough to cover 40 to 45 percent of the Americas fleet that requires inspection in a calendar year.

All these labor hours – and the quality of work performed during them – are thanks to skilled technicians who are empowered and supported by the company. DAS invests heavily in training opportunities for employees, which serves a dual purpose: providing professional development, and contributing to quality workmanship customers can appreciate when working with DAS on a scheduled or unscheduled project. In addition to strategically-placed facilities, DAS GoTeams are ready to go 24/7 to service all Falcon models, adding agility to Dassault’s company-owned Service Center Network. GoTeams can be dispatched at a moment’s notice to assist operators on-site and will arrive with the expertise, tooling and parts to get the job done.

Keeping Owners in the Falcon Family

DAS plays a major role not just in customer satisfaction, but retention. “We’re proud of the aircraft we produce,
but we also understand customer satisfaction is as much about the total Falcon experience as it is the product itself,” says Geoff. “We work hard to ensure customers receive the support and service they deserve and expect, because it’s key to keeping operators in the Falcon family.”

Another key to customer retention is the development and implementation of modernization solutions. DAS works hand-in-hand with systems manufacturers to develop and install new avionics features and capabilities for Falcon 50, 900 and 2000 series aircraft. “With Dassault’s Elite II, Select II and Falcon ProLine 21 avionics upgrade solutions, we can now equip in service aircraft with Liquid Crystal Display (LCD) screens for a sharper, clearer visual display as well as compliance with the latest regulatory requirements,” Geoff explains.

Measuring Success

For DAS, future investments in improvement and innovation will keep the company’s focus where it should be: customer satisfaction. And DAS listens carefully to customers to ensure they are delivering the best results possible.

For every job performed, DAS provides customers with a survey inviting the submission of open and honest feedback to better understand areas of improvement. The survey allows customers to rank performance on a scale of 1 to 5, with 5 being the best, and provides as many opportunities as possible for comments. The survey response rate is strong, with an average score of about 4.5, and growing.
FEATURES  Dassault Service Centers

“We are not shy about sharing with our customers what we need to improve, and what we’re working on to get even better.”

Jean Kayanakis
DFS General Manager

For operators flying throughout Europe, Africa, the Middle East and India, the Dassault Falcon Service (DFS) team answers the call 24/7. Under the leadership of DFS General Manager Jean Kayanakis, a team of 600 experts stand ready to deliver a level of service recognized by customers and the greater business aviation community.

The “heart” of the company is DFS Paris Le Bourget, offering an extensive suite of maintenance, management and technical services for Falcon business jets for nearly 50 years. The massive 100,000 square meter facility – the largest Service Center in the world dedicated exclusively to Falcons – features seven hangars and services to include structural repairs, cabin renovations, engine retrofits and avionics modifications.

These services extend to in-production and Classic aircraft. In fact, DFS was the first European facility to complete a full VENUE (Cabin Management System from Rockwell Collins) installation on a Falcon 900B during its 4C Inspection, performing a complete interior refurbishment of the cabin during the same inspection.

DFS Paris Le Bourget also employs a special Ramp Service team ready to support AOG recovery anywhere it is required. Furthermore, the company operates and charters a large range of Falcons from the 50EX to the 7X, on behalf of their owners. DFS can organize a trip within two hours, utilizing highly trained flight crews to deliver a first-class experience, including FBO services for transient aircraft during stopovers at busy Paris Le Bourget Airport.

As with DAS, there are some unique advantages to being a company-owned facility. For DFS, its close relationship to company headquarters is not simply figurative, but literal: “We bring added value to customers through nearly 50 years of service and our special relationship with the manufacturer as far as technical expertise and engineering are concerned.” Jean says. “Since we are so close to Dassault Aviation we easily can tap into its manufacturing and engineering expertise for any structural design repair consultation.”

Expansive Offerings

Equally expansive is DFS’ area of coverage, supporting operators flying to Europe from nearly anywhere in the world (including as far away as North and South America).
And, with approval from the Chinese authorities, the Company now maintains an increasing number of Falcons registered in China.

To meet customer needs, DFS operates satellite facilities in Nice, France (on the French Riviera); Luton, United Kingdom; Rome, Italy; and Moscow, Russia. For current and future Falcon operator needs, DFS continues to grow.

“Our new 7,000 square meter MRO facility at Bordeaux-Mérignac Airport in Southwest France clearly demonstrate our pledge to develop the advanced capabilities necessary to keep Falcon Jets airborne throughout the world.”

The organization is currently considering the opening of additional satellite operations including one to support customers travelling/based in Central Africa.

Customer-Centric

Like DAS, DFS closely monitors customer satisfaction, with the ultimate goal of continuous improvement. More than 70% of customers take the time to fill in a satisfaction survey to provide data on areas of excellence and room for improvement, and DFS is vocal in inviting all feedback which can contribute to better service for all customers.

“We are not shy about sharing with our customers what went wrong and what we need to improve,” said Jean. “On a scale of 1 to 10, we are constantly around 7.8 or 8 ad working to get even better.”

DAS and DFS: working hard to be the wind beneath your Falcon wings.

DAS & DFS: KEY PLAYERS IN THE SUCCESS OF FALCON RESPONSE

Last year, Dassault Falcon introduced Falcon Response, a comprehensive portfolio of AOG support services to include the Falcon Command Center, Falcon Spares, Falcon GoTeams and Falcon Airborne Support.

Falcon Airborne Support consists of two Falcon 900 aircraft located in North America and Europe, dedicated exclusively to the transport of parts and technicians to AOG events. Depending on the circumstances, these aircraft can even be dispatched to fly a customer to their destination, an ultimate commitment to keeping customers in the air even when their own aircraft is not.

Since its inception, DAS and DFS have contributed greatly to the success of this industry-leading support offering. Both employ GoTeams, consisting of skilled technicians available 24/7 to respond to an AOG via specialized Mobile Response Units (MRU), or two Falcon Response aircraft positioned at Teterboro, New Jersey and Paris Le Bourget, France.

As the operator of the Paris Le Bourget-based aircraft, DFS General Manager Jean Kayanakis has witnessed firsthand the positive impact of this one-of-a-kind service for the delivery of parts and passengers: “Originally we thought it would mostly support bringing technicians to the airplane. However, it is also busy providing alternate transportation to permit customers to complete their flights,” according to Jean. “The mix has proved to be two thirds technician flights and one third customer passenger flights.”
AIN (Aviation International News) has released the results of their 2016 Product Support Survey, and Falcon Spares was voted number one in Parts Availability for in-production and Classic aircraft!

What’s behind our #1 ranking? We think even more impressive numbers, like our over $800 million parts inventory, 16 distribution centers located around the world, and an industry-leading spares service level of 98.6%.

Thank you to our customers who participated in the survey. And remember, at Falcon Spares, the customer always comes first!
SPARES SPECIAL OFFERS

Falcon Spares parts programs are designed to help customers reduce maintenance costs for their aircraft. We regularly feature promotions offering significant discounts, so don’t forget to visit the Customer Portal for savings you simply can’t pass up. Current offers include:

**SAFT Battery P/N 405CH10**

Falcon 50EX, Falcon 900/Falcon 900EX series and Falcon 2000/2000EX series aircraft can enjoy significant savings on the Saft ULM® Ni-Cad Battery (P/N 405CH10).

The Ni-Cad battery weighs less than standard Lead-Acid batteries (only 15kg for two batteries), and are more reliable in terms of engine APU start, thus no risk of “sudden death”.

The Saft battery comes with a 2-year warranty and lasts 4-6 times longer than the Lead-Acid batteries.

**FREE Shipping on Cores Returned within 10 Days**

Prompt core returns help ensure parts are available when you need them. As a thank you, Falcon Spares rewards loyal customers worldwide by providing free shipping for cores returned within 10 days. The ten calendar days start when an exchange part is shipped and ends when the related core is delivered to Falcon Spares.

Customers shipping returns to our Teterboro (New Jersey) location can conveniently print a FREE UPS return label by visiting the Customer Portal (Smart Programs > Spares > Ordering Online). Customers returning cores to Le Bourget (France) will receive a free shipping coupon within 24 hours of their part exchange transaction.

Falcon Spares: down under since 2005

Around the world, Falcon Spares is committed to delivering the very best value in genuine Dassault Falcon replacement parts in the places you need them the most, at a competitive price.

But what our operators may not know is that one of these Regional Distribution Centers is situated in Sydney, Australia, consistently serving the needs of its regional customers for “Top 20 Removals” and “High Demand” parts since 2005.

Whether in Australia or anywhere else in the world, the customer is always at the heart of Falcon Spares; our mission is to ensure your Falcon’s quick return to service using our worldwide spares team and global network of distribution centers!
**ENHANCEMENTS FOR THE NON-EASY FLEET**

Dassault offers complete avionics solutions for Falcon 50EX, Falcon 2000/EX, Falcon 900A/B, and Falcon 900C/EX aircraft, complete with next-generation features such as ADS-B OUT, FANS 1/A+, LPV and more.

We recently certified ADS-B OUT (DO260B Standard) for the Falcon 900A/B with Rockwell Collins transponders, and Falcon 900C/EX with a CD-830 unit featuring a touch screen interface. Upgrades also include LCD and FMS displays for the Falcon Select II (Falcon 900A/B), Falcon Elite II (Falcon 900C/EX), and Pro Line 21 (Falcon 50EX, Falcon 2000/EX) programs. And since these LCDs are lighter, they require less maintenance, ultimately reducing the cost of ownership compared to the Cathode Ray Tubes.

These upgrade solutions, designed to enhance your aircraft’s capability while ensuring compliance with pending air traffic mandates, are available at any Dassault-owned or Authorized Service Center.

**SAFRAN CASSIOPEË SELECTED AS NEW FDM SERVICE PROVIDER**

Dassault Aviation has selected Safran Electronic & Defense as the new preferred provider for its Cassiopée Flight Data Monitoring (FDM) service.

Previously available through CAE Flightscape and RUAG, Falcon operators around the world can now look to SAFRAN Cassiopée – a leader in the fields of FDM and analysis – for access to this comprehensive collection of specific flight parameters, giving them access to fleet-wide statistical information; the ability to benchmark against other Falcon operators; and the data to help reduce the volume of flights exceeding operating parameters. The new agreement with SAFRAN Cassiopée includes service for new and in-service Falcon aircraft equipped with a Quick Access Recorder (QAR).

The Cassiopée FDM service is designed and tailored specifically for Falcon operators, and helps identify, mitigate and minimize risks. In addition to improving flight safety, FDM can also reduce maintenance costs and ensure compliance with ICAO’s (International Civil Aviation Organization) recommendation of a flight data monitoring system.

**APPLE WATCH CONTEST WINNER**

Congratulations to Travis J. Ramsfield, Chief Maintenance Engineer at Potash Corporation, and the winner of our Falcon Response App/Apple Watch contest!

In Issue #93 of Falcon Update, we invited readers to submit their contact information for a chance to win this stylish accessory, which also happens to be the perfect platform to experience the many resources found on our Falcon Response AOG App.

Fortunately, you don’t need to be a contest winner – or even an Apple Watch owner – to use the App. It’s available for iPhones, iPads and Android phones via the Apple App store and Google Play, and takes only minutes to load and access all the information you’ll need to reach Dassault Falcon Customer Service in an AOG event.
Dassault has extended the A Inspection interval for the Falcon 7X, which will also apply to our new flagship aircraft, the Falcon 8X. The new interval will offer customers more flexibility in aligning scheduled stops with seasonal activity, better synchronization with Maintenance Planning Document (MPD) Chapter 5-20 items and enhanced operational availability.

Review the FSA 05-00-012 R00 and visit the "Library" section of the Customer Portal for additional information, including software to calculate maintenance schedules based on this new interval extension.

The DAS-INGENIO solution replaces existing plug-in monitors with a USB receptacle to provide charging capability when accessories are stowed, and offers an array of USB powered accessories to include an LED personal reading light and iPad charging arms.

The INGENIO arms solution is capable of supporting the latest iPad Pro 12.9” retina display personal monitor at each passenger seat. When linked to an Airshow 500, Airshow 4000 V2, or a media streaming device such as the Gogo UCS-5000, it offers all the functionality one can expect from the latest generation entertainment systems.
SUPPORT SPOTLIGHT: RUSSIA

At 17,075,200 square kilometers, Russia is the largest country in the world, covering more than one eighth of the earth’s inhabited land area and spanning an astonishing eleven time zones! It also happens to be a strong market for business aviation, with more than 50 Falcons delivered to customers in the region over the last decade.

Since 2005, Dassault Falcon Service (DFS) has operated a satellite service center at Vnukovo International Airport, the leading airport for business aviation in Russia and a major hub serving Asia, Middle East and Europe. In 2012, DFS Moscow relocated to the airport’s executive aviation terminal, and established a “GoTeam” of travel-ready technical experts to handle off-site AOG events in the region.

Most recently, customers in Russia have been able to take advantage of Falcon Response, the Company’s new suite of AOG services to include two Falcon 900 aircraft – one in Europe, the other in the United States – to assist with AOG events. Dassault has also set up a new stock of spare parts at Vnukovo to further expedite the distribution of spares within Russia.

Finally, we’re pleased to announce the appointment of Solange Amouroux-Berthe as our new Field Technical Representative (FTR) for customers in Russia and the CIS region. Based in DFS Moscow at Vnukovo Airport, Solange will work closely with Customer Service Manager (CSM) Cédric Genevaise to continue to offer personalized service and support to new and existing Falcon operators.

Solange Amouroux-Berthe
Field Technical Representative (FTR)

+7 915 515 28 44
solange.amouroux-berthe@external.dassault-aviation.com
Damien Farret has been appointed Dassault Aviation’s new Customer Relations & Field Service Director, a position previously held by Eloi Dufour. Damien will be based in Saint-Cloud, France, where he will provide support to customers throughout Europe, Africa, the Middle East and India.

Starting his career at Dassault Aviation in 2002 as a design engineer for flight control systems on military aircraft, Damien moved on to Falcon Customer Service in 2005; managing various Falcon programs including the Falcon 7X, and building strong relationships with Falcon Operators worldwide. In his most recent position of Director of Technical Engineering for Dassault International at Teterboro, New Jersey, Damien provided North American and Asian customers with expert engineering resources to resolve complex technical situations.

David T. Muhleisen has joined Dassault Falcon Jet as an AOG Response Coordinator at our Command Center in Teterboro, New Jersey. David will play a critical role of managing the Falcon Response aircraft (positioned in Teterboro), and coordinating GoTeams for AOG events – ensuring delivery of tools, teams and parts. With an overall 22 year experience in the aviation industry, David comes to us from a corporate flight department in the Teterboro area where he worked as a licensed Aircraft Dispatcher.

Gregory A. Thompson joins the Falcon family as a Field Technical Representative (FTR) based in Rochester, NY. Gregory’s previous experience includes working as a Sr. Technician on Falcon 7X and Falcon 900EX EASy aircraft, and as an A.M.E. (Aircraft Maintenance Engineer) in Canada for various operators.

Diana Barsanti joins our Technical Support team in Brazil as an EASy Avionics Specialist. An expert in the areas of Avionics and Electrical Engineering, Diana comes to us from Honeywell, where she was a Sr. Field Support Engineer.

Emilien Etienne becomes the new Customer Service Manager (CSM) serving operators in Bulgaria, Croatia, Estonia, Hungary, Lithuania, Poland, Serbia, Slovenia and Ukraine. Emilien has been part of Dassault for seven years, dedicating five years to Dassault Falcon Service in Le Bourget, France, as an avionics and electrical design engineer; and two years at Saint-Cloud, France, managing the Falcon 8X Entry into Service.
TRAINING OPPORTUNITIES

The following are just a few of the training dates scheduled in the months ahead.

### JANUARY 2017

- **DASSAULT TRAINING ACADEMY**
  - **Maintenance Practical Training**
    - Falcon 7X (10 days) Dec 5* Bordeaux - Mérignac, France
    - Falcon 900EX EASY (10 days) Feb 13* Bordeaux - Mérignac, France
    - Falcon 2000EX EASY (10 days) Nov 28* Bordeaux - Mérignac, France
  - **Structural Repair Training**
    - All Falcons (5 days) Nov 14* Bordeaux - Mérignac, France
      *Session date and training site can be modified according to Aircraft availability

  For more information contact: dassaulttrainingacademy@dassault-aviation.com

- **REALCASE**
  - FALCON 900 EASY, UPDATE (RCT) (5 days) Dec 5 Morristown, NJ USA
  - Falcon 2000 EASY, Update (RCT) (5 days) Dec 12 Bordeaux - Mérignac, France
  - Falcon 7X Update (RCT) (5 days) Dec 5 Morristown, NJ USA

- **PILOT**
  - Falcon 900 EASY II Pilot Initial (21 days) Nov 29, Jan 4 Dallas Fort Worth, TX USA; Morristown, NJ USA
  - Falcon 2000 EASY II Pilot Initial (21 days) Nov 20, Nov 27 Dubai, UAE; Morristown, NJ USA
  - Falcon 7X EASY II Pilot Initial (22 days) Nov 29, Dec 4 Morristown, NJ USA; Dubai, UAE

- **MAINTENANCE**
  - Falcon 900 EASY Maintenance Initial (15 days) Jan 9 Morristown, NJ USA
  - Falcon 2000 EASY Maintenance Initial (15 days) Jan 9 Morristown, NJ USA

  For more information contact: bill.dougherty@cae.com (maintenance and pilot)

- **FLIGHTSAFETY INTERNATIONAL**
  - (MAINTENANCE & PILOTS)
    - 900EX EASY II Pilot Initial (25 days) Nov 26, Nov 28, Jan 9 Dallas Fort Worth, TX USA; Teterboro, NJ, USA; Teterboro, NJ, USA and Dallas Fort Worth, TX USA
    - 2000EX EASY II Pilot Initial (24 days) Nov 28, Jan 9, Jan 30 Dallas Fort Worth, TX USA; Teterboro, NJ, USA; Dallas Fort Worth, TX USA
    - 7X EASY II Pilot Initial (28 days) Nov 28, Jan 4 Dallas Fort Worth, TX USA
    - 900EX EASY I/I Maintenance Initial (15 days) Nov 28, Jan 9 Dallas Fort Worth, TX USA
    - 2000EX EASY I/I Maintenance Initial (15 days) Nov 21, Nov 28, Jan 30 Paris, France; Wilmington, DE, USA; Dallas Fort Worth, TX USA
    - 7X EASY I/I Maintenance Initial (20 days) Nov 14, Jan 9, Jan 16 Paris, France; Dallas Fort Worth, TX USA; Paris, France
    - PW307 LINE & BASE MAINTENANCE (5 days) Jan 30 Paris, France
    - PW308 LINE & BASE MAINTENANCE (5 days) Dec 19, Jan 23 Wichita, KS USA; Dallas Fort Worth, TX USA

  For more information contact: lori.parrish@flightsafety.com

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Please verify availability of classes with each Training Provider.
FALCON WORLDWIDE CUSTOMER SERVICE

The Falcon Command Center and the Falcon Response App* are your best resources for AOG assistance!

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