Our busy Falcon M&O seminar season recently came to a close, and it was a truly wonderful World Tour. From Seattle to Shanghai to São Paulo and beyond, this year’s event, like previous editions, took a lot of planning and coordination by our dedicated team members. But it was well worth the effort, affording a splendid opportunity to host our many loyal customers, meet and exchange ideas with them and identify ways in which we can further enhance the Falcon operating experience.

In this issue of Falcon Update, you will find a feature story recapping this year’s successful M&O campaign, along with other recent operating highlights. We participated in numerous aviation industry events throughout Europe and Asia, led by the incomparable Paris Airshow in June. We saw the first flight of the much-anticipated Falcon 5X, and gained approval for the new Falcon 8X to operate at London City airport. We once more grew our ASC network, this time in Vienna. And we held the annual meeting of our Operator Advisory Board, a two-day session in which operators and Dassault personnel share information on the latest product enhancements and improvements.

The new issue also presents several front line support updates, including recent promotions involving key North American team members with whom you may be familiar, and we will introduce you to Serge Elias, our new Vice President, Worldwide Falcon Spares.

Last but not least, you will find an article detailing the new weekly Pilot Ops presence at our training facilities in New Jersey and Paris-Le Bourget – yet another way of bringing the Falcon Family face to face to address specific customer operating needs.

The common theme throughout much of the present issue – and, indeed, in so much of everything we do – is the strong emphasis we place on being there to support our Falcon customers anywhere, anyway, anytime. We hope you will enjoy reading through this latest edition of Falcon Update.

Jacques Chauvet
Senior Vice President, Worldwide Customer Service
jacques.chauvet@dassault-aviation.com

August 2017

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Dassault has been quite busy making its way through various exhibitions held throughout Europe and China.

We kicked off this year’s events with ABACE (Asian Business Aviation Conference & Exhibition) on April 11–13 in Shanghai. Our static display featured the new Falcon 8X while the Dassault booth offered a virtual tour of the 8X cabin; spectators also had the opportunity to see the Chinese 999 Red Cross Medevac Falcon 2000LX. Next, it was off to EBACE (European Business Aviation Convention and Exhibition) in Geneva, Switzerland on May 22–24, where we showcased a mock-up of the all-new Falcon 5X and offered attendees a virtual tour aboard a Falcon aircraft.

At this event, we also announced Aero-Dienst Vienna’s appointment as a Dassault Falcon Authorized Service Center, honored Pratt & Whitney Canada’s 100,000th engine delivery and feted London City airport’s 30th anniversary.

From June 19–25, Dassault's Falcon 8X and the Rafale military aircraft appeared side by side, conducting daily flight demos at the Paris Airshow, the world’s oldest and largest event dedicated to the aviation and space industry.

Then, to launch the second half of 2017, we were back in China for CIBAS (China International Business Aviation Show) on July 11–13 in Beijing.

Exhibitions and Events Aplenty

Falcon 8X Gains London City Approval

The Falcon 8X ultra-long-range trijet has received approval to operate at London City airport (LCY), one of the world's most challenging airfields.

Dassault Aviation is the only business jet manufacturer whose entire in-production fleet – Falcon 8X, 7X and 900LX trijets and Falcon 2000S/LXS twinjets – is certified to operate at LCY. Located in the heart of London’s financial district, LCY features some of the most restrictive steep approach and noise abatement regulations in business aviation. “The ability to fly in and out of London City and other hard-to-reach airports affords a measure of flexibility and a significant operating benefit for Falcon customers,” said Eric Trappier, Chairman & CEO of Dassault Aviation.

New Private Jet Service Launched

On May 1, Japan Airlines (JAL) and Dassault Falcon Service Le Bourget (DFS) jointly launched a private jet service that provides JAL passengers flying from Tokyo to Paris with a seamless connection to onward destinations in Europe and Africa.

The JAL Falcon Business Jet Service includes ground transportation between the JAL terminal at Paris-Charles de Gaulle airport and the DFS Fixed-Base Operator (FBO) at Paris-Le Bourget and utilizes a fleet of nine Falcon aircraft, including two Falcon 7X ultra-long-range trijets. The private jet service is operated by DFS with a pay-as-you-go, all-inclusive pricing plan, determined by the aircraft type selected and the distance traveled.

“This new premium service will allow JAL customers to fly point-to-point on short notice to hundreds of destinations outside of the JAL network,” said DFS General Manager Jean Kayanakis. “This is a great option for business and leisure travelers looking for maximum flexibility, reduced travel time, increased comfort and seamless connections, especially during multiple-leg long-distance flights.”

Olivier Villa, Executive Vice President, Dassault Civil Aircraft, alongside Yoshiharu Ueki, President of JAL.
It was a proud moment for all team members on July 5th when our all-new Falcon 5X took its first flight from Dassault’s Bordeaux-Mérignac facility. The ultra-wide-body twinjet can now embark on a limited number of preliminary test flights before beginning a full-fledged flight test campaign, scheduled to begin next year. Entry into service is slated for 2020.

“Combined with the Falcon 5X’s new generation digital flight controls, the new ultra-efficient wing will make it possible to blend the spaciousness and comfort of large cabin jets with the maneuverability, efficiency and airport capability of much smaller aircraft, establishing a new benchmark for the long-range business jet market,” said Eric Trappier, Dassault Aviation Chairman & CEO.

For more information, email:
falconpilot@dassault-aviation.com
falconcabin@dassault-aviation.com

Reaching another milestone in our storied saga of the Falcon line, Dassault Aviation proudly delivered its 2500th business jet to a longtime Falcon customer in the United States.

Our famed Falcon 20 introduced business flyers to executive jet travel in 1965, forever captivating operators around the globe and declaring the Falcon brand’s passion for excellence, quality and technological innovation. And since then, Falcon jets have led the way in introducing new technologies to business aviation: the first supercritical wing, the first digital flight controls, the first Product Life Cycle Management computer modeling system, and most recently, FalconEye, the first Head Up Display (HUD) with a combined enhanced and synthetic vision system capability (for enhanced safety and operating efficiency), and the FalconSphere II integrated Electronic Flight Bag solution suite (a new standard in paperless cockpit operations).

“Over the half century it has been in operation, the Falcon fleet has amassed an amazing 17.8 million hours of flight time with some 1,230 operators in 90 countries around the world,” said Eric Trappier, Chairman & CEO of Dassault Aviation. “Moreover, of the 2,500 Falcons delivered to date, more than 2,100 are still flying — testimony to the high quality and robustness of Falcon aircraft.”
A ROADSHOW TO REMEMBER!

Falcon M&O seminars a global success
We are thrilled to have met with so many of you during our M&O seminar series. It was a mad dash to eight cities on four continents in just six weeks, and it was fantastic to exchange information and insights regarding your Falcon Experience.

During this year’s series, we welcomed more than 1,700 attendees around the world. We kicked things off on April 11th in West Palm Beach, Florida, before moving on to Shanghai, Seattle, Chicago, Paris, São Paulo, Dallas and Mahwah, New Jersey. Many of our road warriors globetrotted their way to six, or even seven venues.

In addition to all of the Dassault team members at each location who made presentations and engaged with operators, more than 40 top aviation industry vendors were likewise on hand to liaise with customers. Partners were a key presence at each venue, and also sponsored many aspects of our shows. Some even donated prizes to be given away to attendees.

“Our M&O seminars are wonderful events designed to cater to the needs of our customers,” said Jacques Chauvet, Senior Vice President, Worldwide Customer Service. “By bringing together owners, operators, partners, and Dassault personnel, everyone stands to gain important perspectives and each individual customer can have his or specific needs addressed.”

The agenda included a General Session business update, as well as Technical Breakout Sessions, so there was plenty of time to digest and discuss new material. But customers equally took advantage of scheduled breaks to chat one on one with Dassault team members or partners.
Indeed, at each and every stop of our spring tour, the feeling was largely one of a Falcon Family reunion, with Dassault personnel and operators – and even some owners – renewing relationships established through the years.

Geoff Chick, SVP of Customer Service for Dassault Falcon Jet, made a point during his presentations to discuss the importance of this element.

“We have many ways in which we can and do communicate with our customers, but there is no substitute for face-to-face interaction,” Chick said. “Staging these events is critical for us to clearly and effectively share information in a group setting, but also to engage in one-on-one dialogues with our operators. We know that each one is unique, and we want to offer that personal touch they have come to expect from us.”
In surveys issued after each event, operators shared some very positive feedback with us. We were honored to have had 99% of respondents agree with the statement, “Dassault personnel were available to answer my questions throughout the day,” as well as 100% say that they “would recommend a future M&O seminar to a fellow operator.”

There were also some constructive suggestions on how we can make future seminars even more valuable for you and your company, such as by tweaking the structure of the day a bit. And, indeed, we are already hard at work planning next year’s shows to be better than ever!

Thank you to each of our sponsors, who helped make our Falcon seminars so successful.

PARIS PRESTIGE

As the site of our home office and the sole M&O for Europe, Africa, the Middle-East, Russia and India, we go big for our Paris seminar. The two-day show was highlighted by an evening dinner and cocktail cruise on the Seine for our customers.
OPERATOR ADVISORY BOARD GATHERS IN PARIS

Team members and operators discuss all aspects of the Falcon Customer Experience.

On March 29-30, the Dassault Operator Advisory Board convened its annual conference. Held at a central Paris hotel, we were privileged to host 19 of our 20 Board members, who traveled in from all corners of the globe and shared invaluable insights and recommendations with us.

OAB Chairman David van den Langenbergh, Chief Technical Officer for Luxaviation, kicked off the two-day meeting and introduced the new Vice Chairman, Mark Saporito, a flight captain at Florida-based Villages Equipment Company.

Along with the OAB coordinators and personnel from Dassault, David and Mark helped moderate the session, which tackled pressing issues and offered updates and resolutions on previous action items.

Together with the periodic meetings of the OAB’s ten active working groups, which represent more than 120 operators, the annual meeting serves to give voice to customer expectations and to prioritize and partner on improvements.

Mark Saporito
New Vice Chairman, OAB
Villages Equipment Company (U.S.)
Since the board was established a decade ago, 236 topics have been raised for discussion and 192 recommendations have been issued for implementation by Dassault. During the March meeting, 26 recommendations were approved, including simplifying the format and delivery of Falcon Service Advisories and incorporating videos in maintenance documentation.

The spirit of the Board is one of cooperation and accountability, and the perspective offered by its members is invaluable, for a multitude of reasons. First, each member serves as a de facto representative for other Falcon operators in his or her region, thereby gathering insights into issues that others out in the field are experiencing.

Additionally, Board members generally interact directly with their company’s C-level executives and can transmit the thoughts and needs of the key decision makers who fly in the back of the airplane.

And finally, the Board is so closely connected to the ins and outs of the industry that these individuals are able to identify important trends in advance, allowing us to be proactive in anticipating customers’ needs.

The 20 members of the Dassault Falcon OAB, who operate 67 Falcon aircraft, share a tremendous passion for both Falcon airplanes and for the company. That passion, whether it comes in the form of delivering positive feedback or voicing hard truths, is a key component of the OAB. The Board is fully empowered and encouraged to share any and all opinions, which is part of what makes it such a critical tool for our success.

Emerson Schmidt
New OAB member
Goose Taxi Aereo Ltda
(Brazil)

Marty Rollinger
New OAB member
Leco Corporation (U.S.)
FROM THE CITY OF LIGHT TO WINE COUNTRY

The Falcon Spares team consists of approximately 250 specialists committed to bringing you the Right part to the Right place at the Right price.

Available 24/7, three frontline teams are strategically positioned – in Teterboro, NJ, USA, Paris-Le Bourget, France and Beijing, China – to support Falcon customers around the globe. The Spares Back Office team is located in Bordeaux-Mérignac, France, close to the production line, the Design Office and the new Dassault Falcon Service facility.

In September, to ensure further efficiency and responsiveness and smoother communications, the Le Bourget frontline team, too, will be relocating to Bordeaux-Mérignac. The move reinforces our commitment to delivering the best and most timely service to Falcon owners, operators and Authorized Service Centers.

Our customers can continue to reach us on our hotline at +33 1 48 35 56 78 or email us at dafsorders@dassault-aviation.com

New VP, Falcon Spares Worldwide

Serge Elias
Vice President, Worldwide Falcon Spares
+33 5 56 13 95 51
serge.elias@dassault-aviation.com

Serge Elias has been appointed Vice President, Worldwide Falcon Spares, effective September 1st. Serge joined Dassault in 1977 and has held multiple roles within the organization since then.

Beginning his journey in the Design Office, he has also served in Purchasing and Procurement and in Customer Service. Serge worked on the Le Bourget inventory consolidation, and then on the development of the Material Service department, where he was in charge of Spares engineering and procurement, and played a leading role in the Right Size Pricing project.

New Spares Marketing Manager

Veronique Dulas
Falcon Spares Marketing Manager
+33 6 07 77 93 06
veronique.dulas@dassault-aviation.com

Veronique Dulas has been appointed as the new Falcon Spares Marketing Manager. Based in Paris-Le Bourget, France but soon to relocate to Bordeaux-Mérignac (see above), Veronique will be responsible for Spares marketing communications and commercial strategies and will also be your main point of contact for spare parts, tools or opening spares accounts.

Veronique joined Dassault Aviation in 2001 as part of the Maintenance and Operating Cost Analysis team in Saint-Cloud, France, and subsequently went on to hold multiple roles within the organization, including Aircraft Delivery Manager and Aircraft Project Manager. With her extensive experience and in-depth knowledge of Falcon products and services, Veronique is sure to be an asset to the Falcon Spares team.
Dassault Aviation has developed a new in-flight application, FalconTalk, which allows you to make and receive calls on board your Falcon aircraft using your own smartphone. The service is currently available for the Falcon 2000 and 900 EASy series, as well as the Falcon 7X and 8X models equipped with eligible SATCOM.

The FalconTalk App is the first in a series of new solutions designed to simplify life for passengers on board Falcon aircraft. It is simple to configure and operates independently of SIM cards, using the aircraft phone number. Featuring an easy-to-use interface that seamlessly delivers high-quality voice calls in flight, FalconTalk also allows the passenger to easily access his or her contact list.

Once the app is downloaded and connected to the aircraft Wi-Fi, simply select the relevant profile (VIP, guest or pilot) at initial use, type in an extension from the list and enter a user name. The service then takes over, automatically, managing all connections to SATCOM operators. The FalconTalk App is available for download through the Apple and Google App Stores and is compatible with all Falcon models equipped with Voice over IP Protocol (VoIP).
Ka-Band STC available for in-service Falcons

Dassault Aviation has selected Honeywell’s JetWave Ka-Band system as a high-speed in-flight connectivity option for retrofit on in-service Falcons, and as an upgrade option on Falcon aircraft already equipped with other SATCOM solutions.

As connectivity is now a basic necessity – whether at home, on the road or in flight – Dassault is pleased to offer a solution that facilitates streaming movies and live TV, video conferencing and other online activities. The option currently allows JetWave Ka-Band antennas to be installed on Falcon 900LX, 7X and 8X aircraft; installation capability for Falcon 900EX series and 2000EX series aircraft is coming soon.

For more information, contact your STC team at stc@falconjet.com; Dassault Aircraft Services at DASCustomerService@falconjet.com; or Dassault Falcon Service at sales@dassault-falcon.com

NEW EASY FEATURES
SURVEY RESULTS

With more than 820 EASy-equipped aircraft in service today, Dassault and Honeywell have decided to launch a survey to gauge customer interest and evaluate the value of new EASy features, by order of priority (refer to FSA 31-10-008), a move that could help shape the development of future upgrades for the Falcon EASy fleet.

Based on your feedback, here are the top three preferred features:

3D WEATHER RADAR

• Fully automated weather radar with a 3D view of the weather conditions
• Growth potential for predictive windshear, hail and lightning detection

RNP AR WITH RNP < 0.3 (LESS THAN 0.3)

• Allows flying advanced approach procedures, designed with reduced obstacle, traffic or terrain clearances, thus offering a better ability to operate at challenging airports

AUTO THROTTLE WITH ONE ENGINE OUT

• Allows re-engaging the Auto-Throttle (A/T) after an engine has been shut down

We thank you for taking the time to share your feedback with us. If you haven’t yet done so, there is still time. We would love to hear from you.

FALCON SPHERE® II – A FULLY CUSTOMIZED EFB SOLUTION

FalconSphere II is the latest all-in-one Dassault suite for pilots that encompasses a great variety of electronic flight bag features and technologies designed for each Falcon.

“FalconSphere II offers a fully customized integrated EFB solution that enables flight crews to minimize workload and gain access to data that can be synched automatically, optimizing paperless cockpit operations,” states Frédéric Leboeuf, Vice President, Falcon Operational Support. Dassault is currently developing a Service Bulletin to upgrade your EFB to make FalconSphere II available for in-service aircraft.
AERODIENST VIENNA APPOINTED FALCON AUTHORIZED SERVICE CENTER

Dassault Aviation is delighted to announce that Aéro-Dienst Vienna, Austria has been approved as an Authorized Service Center (ASC), which will allow it to offer line maintenance, AOG support and other services for Falcon 900EX, 900EX EASy, 2000EX and 2000EX EASy models. Approval for the Falcon 7X and 8X is coming soon.

Located at Vienna International airport, the facility is ISO 9001:2008 Quality Management System certified, EASA Part 145 and FAA Part 145 approved, and holds certifications from several National Airworthiness Authorities, such as those in Bermuda, Canada, Cayman Islands, Nigeria, Russia-CIS, Turkey and Ukraine.

Aéro-Dienst Vienna is the 51st service center in Dassault’s global Falcon support network, which not only offers maintenance services for local and transient operators, but also facilitates 24/7 AOG (Aircraft On Ground) support, including GoTeam dispatch (with appropriate tooling and equipment). The Vienna facility can also handle repair and overhaul, retrofits, modifications and upgrades.
New appointments at Dassault Aircraft Services

**Kirk Schiebelhut**
Vice President, Sales and Marketing

+1 302 322-7500
kirk.schiebelhut@falconjet.com

Kirk Schiebelhut has joined Dassault Aircraft Services (DAS) as Vice President, Sales and Marketing. Kirk is an aerospace executive with 20+ years of experience in Customer Service, operations, sales and marketing, and sales management. His career includes multiple leadership roles in the aviation sector, including management of a service center with 300+ employees. He also has an Inspection Authorization and an Airframe and Powerplant certification. “Kirk is a results-driven leader with a keen focus on Customer Experience and a clear objective of delivering the highest level of customer satisfaction,” said Mark Ozenick, President, DAS. “With Kirk on board, Falcon customers can expect the best possible experience when interacting with DAS – each time, every time.”

**Brian Weselmann**
DAS Regional Sales Manager for the U.S. Southeast Region

+1 302 383 0076
brian.weselmann@falconjet.com

Brian Weselmann is the new DAS Regional Sales Manager for the U.S. Southeast Region. Based on the Central East Coast of Florida, Brian is responsible for DAS Sales efforts for Falcon operators in Alabama, Arkansas, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, North Florida, South Carolina and Tennessee. For the last 20 years, he has served as the Director of Maintenance for a Florida company that operates several Falcon jets. In his 30-year career in aviation, he has also worked as a U.S. Navy F-18 maintenance technician and a technician for various OEM factory service centers and Falcon operators. Brian holds an FAA A&P mechanic’s license, an Inspection Authorization and a Commercial Multi-Engine pilot certificate, and he is the owner and operator of a high-performance single-engine airplane. “We are extremely excited to have Brian onboard” said John Jelovic, Director of Sales. “He’s an industry veteran who brings a wealth of Falcon-specific experience and knowledge to his job and will certainly be an excellent resource for Falcon owners and operators.”

NEW CUSTOMER OFFICE IN ST. LOUIS

As of October, 2016, the customer office at our DAS facility in St. Louis has been relocated to a great new space that allows Falcon customers to enjoy peace and quiet and no longer have to contend with the noisy maintenance shops adjacent to the previous office. The new two-room suite provides the customer office with more space and features a larger common area suitable for debriefing. We are pleased with all the positive feedback we have received from our operators!
Leo de la Torre has been promoted to the position of Senior Regional Technical Manager. In his ten-year tenure at Dassault Falcon Jet, Leo has successfully managed numerous critical projects and initiatives. And now, in addition to his current duties, he will lead a team of Regional Technical Managers and Operations Managers.

Ron Matysik has been named Manager, Program Engineering Support, replacing Christelle Chaubet, who is moving back to her native France and will be taking on a new role within the Falcon Spares department. Ron, who was previously Manager, Systems and Completions Engineering Support, now oversees a team of program specialists who support, monitor and analyze the Falcon fleet – focusing on reliability improvements, upgrades, maintenance and customer communications.

Giovanni (Gio) Hanna is now Manager, Systems and Completions Engineering Support, taking over Ron Matysik’s previous position (see above). Gio has been with DFI since 2014, serving as the Hydraulic, Landing Gear and Flight Controls Engineering Specialist. With his strong technical experience, Gio is well equipped to lead his team of system specialists (trained to handle all Falcon models) and help provide advanced troubleshooting, analysis and back-office support to the front-line customer service organization.

IN MEMORIAM: STEPHAN KOWAL

Stephan Kowal, a Command Center Representative based in Teterboro, NJ, passed away in early July due to health complications. Stephan was an experienced technician who was dedicated to supporting Falcon aircraft (Falcon 10/20/50/2000/900/7X) since 1977. He became a member of the Falcon team in 2015 and quickly gained the respect of his colleagues and our customers. At home, Stephan was a devoted husband and father who was proud of his three daughters, one of whom skated for Disney on Ice.

As our Falcon family mourns the loss of a valued team member, we will ensure that Stephan’s spirit of commitment to customers and passion for Falcon aircraft continues.
Falcon Training

DEPARTMENTS

LOOKING FOR STRUCTURAL REPAIR TRAINING?

Dassault Training Academy is pleased to present a new program that teaches customers how to evaluate, report, and more efficiently repair structural damage on Falcon aircraft.

Our state-of-the-art Structural Repair Training course was developed under the strict guidance of Dassault’s global Structural Engineering Support team, which offers 24/7 repair solutions, engineering services and technical advice to operators around the world. Working in partnership with AeroCampus Bordeaux, Europe’s largest provider of higher education and professional training dedicated to aeronautic maintenance, Dassault Training Academy offers a five-day, two-module training course. Upon completion, maintenance technicians will be able to examine Falcon aircraft for structural damage and efficiently deliver repair solutions that are in line with the SRM (Structural Repair Manual) or Dassault designed repair schemes.

Since its rollout, 33 trainees have completed Structural Repair Training at AeroCampus; the training can also be conducted on the customer’s premises, upon request (minimum four trainees required).

For more information, email us at: dassaulttrainingacademy@dassault-aviation.com

Practical Training Update

Dassault Training Academy (DTA) offers Practical Training for Falcon 8X, 7X, 2000, 900 and 50 series business jets.

Dassault started delivering EASA-recognized Part 66 Practical Training with the introduction of the Falcon 7X, which went into service in 2007. However, the Academy itself was created in 2013 when Dassault Aviation received regulatory approval from EASA to operate as a Part 147 Training Center. DTA was the first Practical Training authorization to be granted to a business jet manufacturer. It is currently approved by the National Aviation Authorities to deliver practical training instructions under EASA, DGCA, GCAA and CAAC regulations. Approval under CASA regulations (Australia) is expected by the end of 2017.

Utilizing actual aircraft, mock-ups, part-task trainers and aircraft parts such as engines and overhead panels, the Practical Training module offers our customers a comprehensive portfolio of training options – from Entry Into Service through the entire life cycle of their aircraft. Our Practical Training Program not only satisfies European regulations – requiring that technicians accomplish practical maintenance instruction in addition to theoretical training – but it also complements the theoretical training provided by Dassault’s training partners, CAE and FlightSafety International.

Through the end of 2016, Dassault Training Academy (Bordeaux-Mérignac and Paris-Le Bourget, France) had delivered training to more than 760 technicians. The Practical Training sessions can also be conducted onsite on the customer’s premises, upon request (minimum five trainees required).

Availability of Practical Training instructions per model

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- Available
- End summer 2017
- End 2017
- End 2018
TRAINING OPPORTUNITIES

The following are just a few of the training dates scheduled in the months ahead.

DEPARTMENTS  Falcon Training

**FALCON TRAINING**

The following are just a few of the training dates scheduled in the months ahead.

**OCTOBER 2017**

**DASSAULT TRAINING ACADEMY**

- **Maintenance Practical Training**
  - 8X Practical Training (10 days)  
    - Oct 16*  
      - Bordeaux-Mérignac, France
  - 900EX EASY Practical Training (5 days)  
    - Sep 4*  
      - Bordeaux-Mérignac, France
  - 900EX EASY Practical Training (10 days)  
    - Nov 20*  
      - Bordeaux-Mérignac, France
  - 2000EX EASY Practical Training (10 days)  
    - Nov 6*  
      - Bordeaux-Mérignac, France

  *Session date and training site can be modified according to aircraft availability.

For more information contact: dassaulttrainingacademy@dassault-aviation.com

**REALCASE**

- Falcon 7X, Troubleshooting (RCT) (5 days)  
  - Aug 21  
    - Dallas-Fort Worth, TX USA
  - Falcon 2000 EASY, Troubleshooting (RCT) (5 days)  
    - Sep 11  
    - Little Rock, AR USA

**PILOT**

- Falcon 7X EASY II Pilot Initial (21 days)  
  - Sep 4  
    - Burgess Hill, UK
  - Sep 10  
    - Dubai, UAE
  - Falcon 900 EASY II Pilot Initial (21 days)  
    - Sep 18  
    - Burgess Hill, UK
    - Oct 4  
    - Dallas-Fort Worth, TX USA
  - Falcon 2000 EASY II Pilot Initial (21 days)  
    - Sep 6  
    - Dallas-Fort Worth, TX USA
    - Oct 22  
    - Dubai, UAE

**MAINTENANCE**

- Falcon 7X EASY II Maintenance Initial (18 days)  
  - Sep 12  
    - Bordeaux-Mérignac, France
  - Oct 3  
    - Morristown, NJ USA
  - Falcon 900 EASY II Maintenance Initial (15 days)  
    - Oct 16  
    - Morristown, NJ USA
    - Oct 23  
    - Bordeaux-Mérignac, France
  - Falcon 2000 EASY II Maintenance Initial (15 days)  
    - Oct 9  
    - Bordeaux-Mérignac, France
    - Oct 23  
    - Morristown, NJ USA

For more information contact: bill.dougherty@cae.com (maintenance and pilot)

**FLIGHTSAFETY INTERNATIONAL**

- (MAINTENANCE & PILOTS)
  - 7X / 8X Maintenance Update (5 days)  
    - Aug 21, Oct 16  
      - Dallas-Fort Worth, TX USA;  
      - Dallas-Fort Worth, TX USA and Paris, France
  - 900EX EASY II Pilot Initial (25 days)  
    - Sep 7, Oct 2, Oct 5  
      - Teterboro, NJ; Dallas-Fort Worth, TX USA;  
      - Teterboro, NJ
  - 2000EX EASY II Pilot Initial (24 days)  
    - Sep 6, Sep 7, Sep 27  
      - Dallas-Fort Worth, TX USA; Teterboro, NJ USA;  
      - Paris, France
  - PW307 LINE & BASE MAINTENANCE (5 days)  
    - Sep 25, Nov 6  
      - Paris, France; Dallas-Fort Worth, TX USA  
      - Paris, France
  - PW308 LINE & BASE MAINTENANCE (5 days)  
    - Sep 11, Sep 18  
      - Dallas-Fort Worth, TX USA; Paris, France

For more information contact: lori.parrish@flightsafety.com

**CAMP**

- Advanced Maintenance Module (1 day)  
  - Sep 26, Oct 17  
    - Paris, France
  - Advanced Camo & Quality Control Aspects (1 day)  
    - Sep 27, Oct 18  
    - Paris, France

For more information visit www.campsystems.com

Please verify availability of classes with each Training Provider.
FALCON WORLDWIDE CUSTOMER SERVICE

The Falcon Command Center and the Falcon Response App* are your best resources for AOG assistance!

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*Available for download through the Apple App Store and Google Play

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