NEW SEAMLESS INFLIGHT CONNECTIVITY WITH Falcon Connect

see page 8
As you open this new issue of Falcon Update, I hope that you are enjoying a relaxing summer, spending time with family and friends, and taking advantage of some nice weather.

This issue features a tribute to our former Chairman and CEO, Serge Dassault, who passed away in May at age 93. We’ll always remember his remarkable life and legacy.

You will also find a recap of where we’ve been around the world lately, to support Falcon aircraft and operators. We just wrapped up our presence in Russia for the World Cup; previously, we were in Shanghai for ABACE, Geneva for EBACE, and Ontario, Canada, for CBAA. And planning is well underway for NBAA-BACE in October.

Speaking of traveling, we wrapped up a very successful M&O roadshow recently, which spanned eight cities on four continents. We welcomed nearly 800 operators, exchanging information and insights in presentations, groups and one-on-one conversations. A huge thank you to all the customers, sponsors and vendors who made it happen.

Elsewhere, you’ll find a feature story on FalconConnect, our newest game-changing innovation that we debuted at EBACE. It’s a way of integrating onboard communications into a single offering, and it comes with cost-effective, easy-to-understand billing packages.

Further, we’ll update you on the latest news from our Operator Advisory Board and introduce you to its new Chairman and Vice Chairman. We will also share some exciting initiatives from Falcon Spares, and bring you the latest news from the Front Line – including two of our Customer Service Managers traversing Morocco in a buggy in the name of charity and good will.

As always, there is a great deal happening in the world of Dassault, and we’re pleased to share it all with you. Thank you for your continued readership and loyalty to Falcon; I hope you enjoy the rest of your summer.

Jacques Chauvet
Senior Vice President,
Worldwide Customer Service

jacques.chauvet@dassault-aviation.com
German Aerospace Center DLR is acquiring a Falcon 2000LX twinjet to serve as an inflight test bed and simulator. The agreement was signed in April at the Berlin Air Show, in the presence of German Chancellor Angela Merkel.

The Falcon will be transformed into an inflight Systems and Technology Airborne Research (iSTAR) vehicle capable of testing flight characteristics of new aircraft designs – real or virtual, piloted or unmanned – in real-life operating conditions. Prior to its iSTAR conversion, the aircraft will serve as a conventional test bed for aerodynamics, aeroelasticity, structures, propulsion, flight control and flight guidance applications.

“DLR is one of the world’s largest and most respected aviation research centers and we’re proud to be a part of this ambitious new in-flight test and research program,” said Dassault Aviation Chairman and CEO Eric Trappier. “This undertaking will greatly contribute to improving the safety and efficiency of manned and unmanned aircraft, which are our top priorities in the aviation industry.”

The aircraft’s initial conversion to a conventional flight test bed is to be performed at our Bordeaux-Mérignac facility; it will be ready for operation by 2020. Two additional conversions aimed at achieving full iSTAR test bed capability will follow. To be completed by the mid-2020s, these will feature the installation of:

- Additional control surfaces
- An experimental digital flight control system
- New cockpit systems, including an EASy II intuitive cockpit, a Rockwell Collins Head-Up Display and a FalconSphere II electronic flight bag suite.

The research aircraft is to be stationed at the DLR site in Braunschweig, Germany, and will be available to other national and European research institutes, as well as to aircraft manufacturers and suppliers.

We bid a fond farewell to a dear customer, Michael Moehle, who was well known to many at Dassault from his work at Volkswagen in Germany. Mike began his career in the military in 1979, where he earned his education and trained for helicopter maintenance. After a two-year stint at a Hamburg-based helicopter company, Mike joined Volkswagen in 1986. He became leader of the Volkswagen AMO and first became acquainted with Falcon aircraft in 1995, working on a Falcon 900; he would soon support Falcon 50EX and Falcon 2000 aircraft. In 2008, he was responsible for a smooth introduction of a Falcon 7X into the Volkswagen fleet.

We thank Mike for his dedicated support and passion for Falcon aircraft across all these years and wish him well in his new and exciting adventures with his family!
FALCONS FLOCK TO GLOBAL EVENTS

Throughout the year, we ensure that Falcons are on hand at major global industry events, ready to welcome aboard customers, vendors and partners, as well as prospective owners and operators.

At Latin America’s biggest aerospace and defense show, FIDAE, held on April 3-8 in Santiago, Chile, attendees were able to tour a Falcon 2000LXS twinjet. Just two weeks later, we arrived in Shanghai for the 2018 Asian Business Aviation Conference & Exhibition (ABACE) with our ultra-long-range Falcon 8X and 7X trijets. ABACE attracts entrepreneurs, investors, trend setters and other high-level participants from all around China and the surrounding Asia/Pacific region. This is an excellent networking and information gathering platform for service providers and operators from all over the world.

On April 19-20, a Falcon 8X was on display in Toluca, Mexico as part of the AeroExpo show. Then it was over to Geneva, Switzerland, in late May for the European Business Aviation Convention & Exhibition (EBACE), where Falcon 8X, 900LX and 2000LXS aircraft were on display. During the event, our booth hosted a mockup of the latest addition to the Falcon line, the new Falcon 6X ultra-widebody twinjet. Finally, it was back across the pond to Canada for the Canadian Business Aviation Association (CBAA) event on June 12-14, where guests visited a Falcon 8X at the static display.

FALCON SUPPORT TAKES THE FIELD AT THE WORLD CUP

The 21st FIFA World Cup event is now history after captivating untold millions across the globe (including thousands of Dassault employees). And while we cannot be sure of a definitive link between France’s championship and our onsite field support in Russia, we do know that fans who traveled to the tournament on a Falcon were well cared for. Our product support operation – including a GoTeam and pre-positioned spare parts – were on the field (so to speak), ready to spring into action to assist any Falcon customer in need.

In addition to the World Cup, a number of other major international events are on our customer support calendar. Our team of Technical Specialists brings its unparalleled expertise to the World Economic Forum in Davos, the Summer and Winter Olympic Games and the Super Bowl.

CYCLING LE LOOP, TOUR DE FRANCE

Falcon Chief Pilot at Shell Aircraft Limited and accomplished cyclist Stan Medved recently completed Le Loop Tour de France, an amateur version of the famed event. It uses the same tough course and has a philanthropic goal, supporting disadvantaged youths seeking a better life. Congratulations to Stan on his incredible achievement and generosity.
FALCON OAB GATHERS IN NEWARK

The Falcon Operator Advisory Board (OAB) convened its annual two-day meeting in late March, and this unique event yielded valuable insights from operators who know us as well as anyone. Gathering in Newark, New Jersey, the Board members from around the world discussed every aspect of their Falcon Experience with Dassault leaders and experts. Among their proposals were enhancing FalconCare, continuing to support the development of new technology, further improving pilot and maintenance training and expanding our ‘Good Samaritan’ reach and coordination so that we and fellow Falcon operators can assist stranded customers in urgent need of a part or service.

The OAB members in attendance work for organizations that operate a combined 65 Falcons; these individuals also communicate regularly with fellow Falcon operators in their respective regions, so they truly have their finger on the pulse of all that’s happening within each area of our operation. Throughout the meeting, Board members addressed high-level topics and technical details with equal dexterity, noting what’s working well as well as areas that can be further improved. Much of the meeting was devoted to workshops in which members offered their opinions on Dassault initiatives, as well as on the state of the industry as a whole.

The meeting was the first for Emerson Schmidt, a Brazil-based Maintenance Manager; Slava Nazarevitch, a Russia-based Head of Maintenance and Production; and Marty Rollinger, an American Director of Operations.

OAB Leadership Changes

The March 2018 meeting was the last to be chaired by David Van Den Langenbergh. David will be succeeded by Germany-based Managing Director of Aviation Marcus Brunninger. BC Campbell, a Canada-based Aviation Director, will serve as Vice Chairman. Both are longtime members of the board who have greatly contributed to its mission of giving voice to customers and identifying ways to enhance the Falcon Customer Experience.

Though he’s leaving the OAB, David will maintain an active role in the Falcon Family. David brought intelligence, humor and a fierce passion for all things Falcon to the OAB, and we have no doubt that Marcus and BC will carry on in the same spirit.

Falcon operators are encouraged to contact Marcus, BC and other members of the Board. Learn more about the OAB and how to get in touch on the Falcon Customer Portal.

REMEMBERING FORMER OAB MEMBER DOUG PERRILL

The Falcon Family was saddened to learn of the passing of Doug Perrill in April. A longtime Falcon pilot for Columbia Sportswear, Doug was a tireless and passionate proponent of the Falcon brand who truly embodied the spirit of the Board.

In 2015, Doug earned international headlines for an act of kindness towards the families of three men who thwarted a would-be terror attack on a train in France. French President François Hollande had arranged for a ceremony to celebrate the heroes, and when it became known that the mothers of the three men had no way of reaching Paris from their U.S. West Coast homes on such short notice – one of them did not even have a passport – Doug asked Columbia CEO Tim Boyle if he’d lend a Falcon for the cause. Boyle agreed and Perrill flew the moms from Oregon to Le Bourget Airport, enabling them to arrive in time for the ceremony.
BIDDING FAREWELL TO AN ICON: SERGE DASSAULT

"Serge Dassault devoted his life to aeronautics and French industry. He defended Dassault Aviation and its employees with passion and determination, with the sole aim of ensuring the long-term viability of the French wings."

Eric Trappier
Chairman and CEO of Dassault Aviation

The son of Marcel Dassault and Madeleine Minckès, Serge Dassault was born in Paris on April 4, 1925. As a young man in the 1940s, Serge and his family – like millions of others across Europe – were affected by the horrors of World War II. Serge survived imprisonment by the Gestapo and the concentration camps before being rescued in 1944; his father was freed from Buchenwald in 1945. These experiences would remain with Serge for the rest of his life, serving as the motivation behind his passion for humanity and national sovereignty.

In 1951, Serge married Nicole Raffel, with whom he would go on to have four children: Olivier, Laurent, Thierry and Marie-Hélène. In that same year, after graduating from the École Polytechnique and the École Nationale Supérieure de l’Aéronautique, Serge joined the Design Office at the Avions Marcel Dassault.

As manager of the flight test department in 1955, he developed a large number of military aircraft – the Super Mystère B2, the Étendard, the Mirage III and the Mirage IV.
Later, as Head of Export, he led the negotiations that resulted in the sale of the Mirage III to Switzerland and Australia. He was also responsible for launching the Mystère 20 (subsequently the Falcon 20) sales campaign in the United States.

In 1963, Serge took over management of Électroonique Marcel Dassault, becoming its Chief Executive Officer four years later. In 1986, he became the Chairman and CEO of Avions Marcel Dassault – Breguet Aviation – the forerunner of Dassault Aviation – before stepping up to Honorary Chairman in 2000. In parallel, in 1987, Serge became Chairman and CEO of Dassault Industries, now known as Groupe Industriel Marcel Dassault.

Under Serge’s leadership, Dassault Aviation developed and implemented a policy aimed at adapting the company to new market realities. His tenure was highlighted by the design and development of innovative aircraft that met customers’ evolving needs – notably the modernized Super-Étendard, Mirage 2000-5, Mirage 2000D and Rafale combat aircraft, and the Falcon 2000, 900EX, 50EX, 900C and multi-mission business jets. Successful programs paved the way for a number of important undertakings, such as the export of the Rafale fighter, development of the first European combat drone demonstrator nEUROn, and the introduction of the Falcon 7X and 8X ultra long range trijets and, most recently, the Falcon 6X ultra-widebody twinjet.

Despite his devotion to Dassault’s business interests, Serge never forgot the company’s social responsibility and attached great importance to caring for its employees. For example, he ensured that every employee benefited from the company’s success by devising an incentive and profit-sharing plan that far exceeded what the law provisioned for.

Through his long career Serge was instrumental in helping Dassault Aviation rise to the challenges of the late 20th and early 21st centuries, and leaves behind a remarkable legacy.

Aside from the Dassault business empire, Serge also served in the following capacities:
- Treasurer of the Union Syndicale des Industries Aéronautiques et Spatiales (USIAS) which is now the GIFAS (Groupement des Industries Françaises Aéronautiques et Spatiales)
- General Commissioner of the International Paris Air Show in Le Bourget, successfully coordinating the organization of ten events
- President of the French Council of Defense Industries (CIDEF)
- Vice President of the European Association of Aerospace Industries (AECMA)

His many awards include:
- NBAA Meritorious Service to Aviation Award
- Aircraft manufacturer of the year, awarded by the American magazine Aviation Week & Space Technology
- Aeronautics medal
- Grand officer of the Legion of Honor

In addition to Serge’s business accomplishments, the employees of Dassault Aviation salute his uncommon passion for aeronautics, his desire to foster the human side of entrepreneurship and the steady support he provided to the company as its majority stakeholder. This passion for excellence, vision and management stability remains the core strength of Dassault Aviation today.

Our deepest condolences go out to Serge Dassault’s wife, children and grandchildren. We, the extended family of Dassault Aviation management, engineers, technicians, employees and workers, share their loss and bid Serge au revoir.
FALCONS TO OFFER NEW SEAMLESS INFLIGHT CONNECTIVITY SERVICE

For more information on FalconConnect, please email: falconconnect@honeywell.com
“FalconConnect offers a simple, flexible and user-friendly solution to onboard connectivity, eliminating hidden fees and last-minute surprises. And by providing real-time information on onboard data use, it gives passengers, crew members and operators full knowledge and control over consumption and costs.”

Olivier Villa
Senior Executive Vice President, Civil Aviation,
Dassault Aviation

A dedicated web portal showing data consumption trends, billing history, and specialized service management tools guarantees fingertip access to onboard usage. Falcon customers also get dedicated 24/7 Customer Support, ensuring a single point of contact for all commercial, technical, service activation and hardware troubleshooting issues.

“Our industry has witnessed unprecedented development in high-speed connectivity services, which has dramatically increased cost and system complexity,” said Dassault Aviation Senior Executive Vice President, Civil Aviation, Olivier Villa. “Integrating onboard communications into a single offering and providing a single source for hardware, services and technical support is a way of resolving this challenge and reinventing the connectivity experience.”

To be available in the second half of 2018, FalconConnect will be proposed for in-service Falcon models equipped with CG/CR, SDR, GDR and CNX 900 routers, and will be offered on all new Falcons as well. Upgrade options will be available to enhance existing equipment capabilities.

A Leader in Avance L5 Integration
Dassault is also a leading provider of Gogo Avance L5 retrofit solutions, which combine advanced Gogo hardware solutions with leading software technology to deliver a fully integrated, aviation-grade onboard Internet, communications and entertainment platform that significantly enhances inflight connectivity. Available in the U.S., the Gogo Avance L5 retrofit enables streaming, on-demand movies, moving maps and flight information with a remote diagnostics and support capability – all in a single box. Furthermore, it ensures seamless integration of antennas and Line Replaceable Units (LRU), minimizing the impact on drag and providing room for future scalability and growth.

To date, dozens of Falcons have been equipped with the Gogo Avance L5 Air-To-Ground Internet system. Avance L5 STCs are certified for four Falcon aircraft types so far: the Falcon 7X, the Falcon 900EX EASy, the Falcon 2000 and the 2000EX EASy.
HIGH ATTENDANCE AND SPIRITS AT 2018 M&O SERIES

The data is in, survey responses have been collected and all signs indicate that this spring’s M&O roadshow was a great success.

The season kicked off on April 4 and concluded on May 17, bringing us to eight cities on four continents. We also staged Falcon Customer Briefings in Mumbai, India, and Toluca, Mexico, in March and May, respectively. It was an expansive and fruitful world tour, and we thank all of our sponsors and vendors for helping to make it happen.

In the span of those 44 days, dozens of Dassault team members hosted nearly 800 Falcon customers. Attendance in the Americas was particularly strong, reaching a record high number of customers, based on the average number of attendees per event.

We hit the ground running, drawing well over 200 customers to our first – and largest – show in Paris. Meanwhile, we shook things up a bit by making Denver the Western U.S. stop on the tour, allowing us to post a 50% increase over last year’s western regional. We also saw record attendance at our shows in Dallas and Mahwah, New Jersey, and reached the 100 mark in Chicago for the fourth straight year.

M&Os allow us to spend quality time with our customers, present the latest updates and allow operators to enjoy face-to-face interaction with Dassault personnel, vendors and other operators in an industry in which personal contact is not always easy. The seminars also offer customers an opportunity to share valuable insights and say what they think is working for them and what they think we can improve.

And judging by the post-M&O survey responses, it appears this year’s edition was a resounding success. We thank all those involved and look forward to the 2019 seminar series, for which planning is already underway!
High attendance at M&O series

FEATURES

Scan this QR code to see more photos of the M&O series!
FALCON COMMAND CENTER ALWAYS READY

Our Command Center is ready to support operators whenever needed. Utilizing the latest Virtual Reality (VR) technology – available for all in-production Falcon models – our Technical Representatives (Tech Reps) can access aircraft configurations and tools in real time, improving their ability to troubleshoot and resolve customer issues. Equipped with Desktop Training Simulators (DTS) – thanks to our partner FlightSafety International – our Tech Reps and engineers are readily able to navigate cockpit screens, create a flight plan or access other cockpit functions that can quickly help replicate and resolve an operator issue.

24-HOUR AOG SUPPORT

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commandcenter@falconjet.com
Falcon customers in good hands

A series of recent personnel updates within our Customer Service organization will help ensure that Falcon customers continue to have the best possible support available on the market.

Christopher Norvis is the new Falcon Response Coordinator at the Command Center, in Teterboro, NJ. Christopher’s responsibilities include managing the Falcon airborne support aircraft and coordinating the delivery of teams, tools and parts for AOG events. Christopher’s 20+ years of experience in the aviation industry include dispatching for a major corporate flight department and serving as a Client Services Coordinator at Gama Aviation. Christopher holds a Bachelor’s degree in Business Management from Rutgers University, along with Dispatcher and Private Pilot Certificates.

Jean-Christophe Lim was appointed Field Technical Representative in Hanover, where he will provide technical support for German Falcon customers. Jean-Christophe started his career in 2005 at Dassault Aviation’s Istres, France facility, where he worked as a sub-contractor in the initial test campaign for the Falcon 7X aircraft (from its maiden flight to certification). In 2007, he joined Dassault Aviation’s Merignac Design Office, providing air systems support for production assembly line teams and in-service aircraft. Six years later, Jean-Christophe transferred to the U.S. to become a part of the flight test team at Dassault Falcon Jet (DFJ), a wholly owned subsidiary of Dassault Aviation. Based in Little Rock, Arkansas, he managed the DFJ flight test engineering team, overseeing post-completion flight testing for each delivered Falcon aircraft.

Luis Morales has joined the Falcon Command Center team as a Technical Representative, based in Teterboro, NJ. His new role entails troubleshooting and delivering a wide range of support solutions, from routine maintenance to critical AOG situations. A four-year veteran of the Falcon team, Luis was initially based at the Wilmington Dassault Aircraft Services center, where he was part of the first crew to perform a C-Check on a Falcon 7X in the Americas. He then became a technician on the Teterboro AOG GoTeam, taking part in Falcon Response missions. Luis holds an Airframe and Powerplant Certificate.

THE AFRICA TROPHY A RACE FOR GOOD WILL

We are honored that for the second time, two of our Customer Service Managers (CSMs) – Marc Douton (CSM for India and Bangladesh) and Emilien Etienne (CSM for Central and Eastern Europe) – participated in the Africa Trophy race, which took place May 1–10.

The 10-day race, held in Southern Morocco, covered more than 2,500 kilometers (1,553 miles) through the Atlas Mountains and the desert of Merzouga. In addition to driving their vehicle – basically a modified Volkswagen Coccinelle/Beetle – and supervising mechanical repairs, our team took the opportunity to deliver hundreds of toys to Moroccan children they met along the route. Well done, gentlemen, and congratulations!
FALCON SPARES OFFERS SPECIAL SAVINGS

The Spares Special Program (SSP) is offering several new services to help reduce maintenance costs for your Falcon aircraft.

Get Lighting Power Supply at Half Price*
This service reduces the price of Aerospace Lighting Power Supplies for Falcon 50/50EX, Falcon 2000 and Falcon 900 series aircraft by more than 50%. And remember, a standard two-year Spares warranty applies to all purchased parts.

Exchange Price Reduction on More Than 1,000 Parts*
This Spares Special Program (SSP) “SAVE” initiative offers price reductions on more than 1,000 Exchange items, for all Falcon models. The offer includes:
- Two-year spares warranty
- No supplemental bills on genuine Falcon Replacement Parts
- Service life guarantee on TBO parts
- Free shipping on cores returned within 10 days
- High-Volume Discount (where applicable)

Place your order, 24/7, with the assurance that all AOG orders will be ready to ship within two hours.

FALCON SPARES TEAM WELCOMES NEW MEMBERS

Meet the newest members of the Falcon Spares team who recently joined as Customer Service Representatives, based in Teterboro, NJ. Their high-level administrative and service-oriented backgrounds will serve them well in assisting Falcon Spares customers with spares quotes, orders and follow-ups on pending orders, as well as directing customer queries to relevant areas within the Spares organization.

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<tr>
<th>Name</th>
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<tbody>
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FALCON SPARES OFFERS SPECIAL SAVINGS

A new number for 24-hour Spares Hotline

Falcon Spares has introduced a new 24-hour Hotline number for customers from Europe, Africa, Middle East, Russia and Asia. Like the relocation of the Spares Frontline team from Le Bourget to Bordeaux-Mérignac last September, the new hotline number is intended to further improve the efficiency and responsiveness of our product support services, and to ensure smoother communications with Falcon operators.

*Spares Terms and Conditions apply.
Dassault gains EGPWS certification

Dassault Aviation has received FAA certification for three EGPWS (Enhanced Ground Proximity Warning System) STCs for Falcon 50/EX, 2000/EX and 900A/B/C/EX aircraft. The upgrades bring the existing EGPWS computer up to the latest 238-238 standard and permit installation of the SmartRunway® and SmartLanding® software option.

The STCs are compliant with FAA Special Airworthiness Information Bulletin NM-15-11, which requires software version 218-218 or better on all aircraft. And the SmartRunway® and SmartLanding® option – the latest EGPWS safety feature from Honeywell – significantly reduces the risk of runway incursions and excursions, the number-one reason for aircraft incidents. Selecting this option requires installation of two RAAS inhibit switches that allow the cockpit crew to mute audio warnings. EASA validation is in progress, so watch this space for updates!

NEW CERTIFICATIONS FOR COCKPIT IPAD™ MOUNTS

Dassault is pleased to announce the release of an innovative design for iPad™ EFB cockpit mounts for Falcon 2000EX EASy and Falcon 900EX EASy aircraft. Approved by leading regulatory authorities – the FAA, EASA, TCCA and ANAC – and equipped with charging capability, the mounts are compatible with multiple iPad™ mini and iPad™ air models and can be installed through an appropriate Service Bulletin. Please contact your Falcon Spares Representative today!

FMS 6.1 STANDALONE STC GAINS EASA APPROVAL FOR FALCON 900A/B

Dassault is pleased to announce that FMS 6.1 standalone STC is EASA-approved for Falcon 900A/B. It paves the way for a simpler, more cost-effective FANS 1/A compliant solution (ST01824WI) – pending EASA validation in the near future. The FMS 6.1 STC includes the installation of dual SBAS GPS, and a software upgrade to the FMS computers which allows Circling approach capability, Vectors to final approach, and other safety-enhancing operational benefits.

While the LPV Approach functionality is prohibited for EASA operators due to the absence of aural announcement for Glideslope deviation (known as TAWS Mode 5), this STC allows RNP approaches down to LNAV and LNAV/VNAV lines of minimums. The installation also complies with equipage and accuracy requirements associated with the most recent PBN developments, and more specifically RNP-10 and RNP-4 for oceanic operations, RNP-2 for en-route operations, RNP-1 for terminal operations, as well as RNP 0.3 approaches.

Note that the current LPV prohibition is expected to be lifted once the upcoming glideslope deviation annunciation alert is implemented.

The Dassault STC team is continuously developing new programs and collecting feedback from the worldwide Falcon fleet in order to maximize the efficiency, performance and value of your asset. Feel free to contact them anytime at stc@falconjet.com.
The proposed 12-month transition period (from the release date) to the new Extended Inspection Interval – 12 months (M) or 500 flight hours (FH) – for the specified Falcon fleets is approaching fast. And as the new MPD provides operational availability improvements, Dassault Aviation recommends moving to the new MPD as soon as possible. The deadlines are:

• For Falcon 50/EX – July 2018
• For Falcon 900 series – September 2018
• For Falcon 2000 series – December 2018

Please note that exceeding the recommended 12-month period (to transition to the new program) may be challenging as Dassault will stop supporting the old MPD beyond this period. So if you have not already implemented, the time to TRANSITION is now!

For more information on the transition process, please refer to FSA-05-10-003-R(X): A-Inspection Interval Extension. Also, please take advantage of the tutorial found on the Customer Portal, on the Maintenance Documentation/Technical Information page, which offers “Transition Help” software.
NEW STRUCTURAL REPAIR TRAINING MODULE

Dassault Training Academy is introducing a new Composite Repair module to its Structural Repair syllabus.

Developed in partnership with Aerocampus Aquitaine in Latresnes, France, near Bordeaux, the course is offered Monday-Friday. Training commenced in January 2018.

The module will enable the maintenance crew to examine a Falcon aircraft for damage and deliver a timely and efficient repair solution in line with the Structural Repair Manual or Dassault-designed repair schemes. Like the Mapping and Corrosion modules, the Composite Repair Module consists of both practical and theoretical instruction.

The module includes:

- Theoretical: composite types, properties, protection, selection and manufacturing process
- Practical: injection and stirrup, doubler, in step, demolding and inspection

Two levels of training are offered:

- Level 1: Introduction to Composite Repair
- Level 2: Advanced Composite Repair (prerequisite required: the trainee must have either accumulated previous experience in composite repair or have completed Level 1).

* Only one level offered per year.

For more information, email us at: dassaulttrainingacademy@dassault-aviation.com
TRAINING OPPORTUNITIES

The following are just some of the training dates scheduled in the months ahead.

**TRAINING OPPORTUNITIES**

Please verify availability of classes with each Training Provider.

**MAINTENANCE PRACTICAL TRAINING**

Falcon 7X/8X Practical Training (10 days)
- Sep 10, Oct 8* Bordeaux-Mérignac, France
- Oct 22* Bordeaux-Mérignac, France

For more information contact:

dassaulttrainingacademy@dassault-aviation.com

**CAMP (MAINTENANCE)**

Advanced Maintenance Module (1 day)
- Sep 25, Oct 16, Nov 13 Paris, France

Advanced Camo & Quality Control Aspects (1 day)
- Sep 26, Oct 17, Nov 14 Paris, France

For more information visit:

www.campsystems.com

**REALCASE**

Falcon 7X, Troubleshooting (RCT) (5 days)
- Aug 20 Dallas-Fort Worth, TX USA

Falcon 900 EASy, Troubleshooting (RCT) (5 days)
- Oct 1 Dallas-Fort Worth, TX USA

Falcon 2000 EASy VII, Troubleshooting (RCT) (5 days)
- Nov 13 Dallas-Fort Worth, TX USA

**PILOT**

Falcon 7X EASy II Pilot Initial (22 days)
- Sep 3, Sep 10 Burgess Hill, UK; Dubai, UAE

Falcon 900 EASy II Pilot Initial (21 days)
- Aug 26, Sep 4, Oct 1 Dubai, UAE; Morristown, NJ USA; Dallas-Fort Worth, TX USA (FAA only)

Falcon 2000 EASy II Pilot Initial (21 days)
- Sep 4, Sep 23, Oct 1 Dallas-Fort Worth, TX USA (FAA only); Dubai, UAE; Morristown, NJ USA

**MAINTENANCE**

Falcon 7X Maintenance Initial (15 days)
- Sep 4, Oct 2 Bordeaux-Mérignac, France; Morristown, NJ USA

Falcon 900 EASy Maintenance Initial (15 days)
- Sep 24, Oct 1 Bordeaux-Mérignac, France; Morristown, NJ USA

Falcon 2000 EASy I/II Maintenance Initial (15 days)
- Oct 8, Oct 15 Bordeaux-Mérignac, France; Morristown, NJ USA

For more information contact:

bill.dougherty@cae.com

**PILOT**

Falcon 8X EASy III Pilot Initial (28 days)
- Oct 15 Paris, France

Falcon 7X EASy II Pilot Initial (28 days)
- Sep 10, Oct 8 Dallas-Fort Worth, TX USA; Paris, France; Dallas-Fort Worth, TX USA

Falcon 900 EASy II Pilot Initial (25 days)
- Aug 29, Sep 5, Sep 10 Paris, France; Teterboro, NJ USA; Dallas-Fort Worth, TX USA

Falcon 2000EX EASy II Pilot Initial (24 days)
- Sep 5, Sep 10, Oct 1 Teterboro, NJ USA; Dallas-Fort Worth, TX USA; Teterboro, NJ USA

**MAINTENANCE**

Falcon 7X/8X Maintenance Initial (20 days)
- Sep 3, Sep 10 Paris, France; Dallas-Fort Worth, TX USA

Oct 22 Dallas-Fort Worth, TX USA; Paris, France

Falcon 900 EASy I/II Maintenance Initial (15 days)
- Sep 10, Sep 17 Dallas-Fort Worth, TX USA; Paris, France; Dallas-Fort Worth, TX USA

Falcon 2000EX EASy I/II Maintenance Initial (15 days)
- Sep 10, Sep 17 Wilmington, DE USA; Dallas-Fort Worth, TX USA; Wilmington, DE USA

**PW307 LINE & BASE MAINTENANCE (5 days)**

Aug 27 Dallas-Fort Worth, TX USA

**PW308 LINE & BASE MAINTENANCE (5 days)**

Sep 10, Oct 15 Dallas-Fort Worth, TX USA

For more information contact:

lori.parrish@flightsafety.com

*Session date and training site can be modified according to aircraft availability

**The training durations do not include days off
The Falcon Command Center and the Falcon Response App* are your best resources for AOG assistance!

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FALCON PILOT SUPPORT
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FALCON CABIN SUPPORT
For any question related to cabin equipment use in operations and cabin training program, 
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*Available for download through the Apple App Store and Google Play.

Field Service Contacts

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