

# Dassault Announces 2019 Falcon Regional M&O Seminars Schedule

**February 12, 2019 (Saint-Cloud, France):** Dassault's 2019 Falcon Maintenance & Operations (M&O) Seminars will kick off April 9 in Denver, Colorado, and April 10-11 in Paris, France.

In all, the seminars will travel to eight cities across North and South America, Europe and Asia and will conclude in Mahwah, New Jersey, on May 21.

Dassault welcomed more than 1,800 attendees to the 2018 M&O seminar series, including a record number of visitors from the Americas. Falcon customers and operators had the opportunity to hear from company and partner specialists, explore a wide range of technical and flight ops topics and interact with top aviation industry vendors.

"These seminars provide crucial feedback that allows us to continuously improve the Falcon customer experience," said Jean Kayanakis, Senior Vice President, Worldwide Customer Service and Service Center Network. "They provide a unique opportunity for Falcon operators to meet face to face and exchange ideas and information with representatives from our company, our partners and our suppliers."

As in previous editions, the 2019 M&O series will provide in-depth information on Dassault's latest products and services, including new performance software and app solutions. Among the topics on the agenda this year will be FalconConnect, a comprehensive new in-flight connectivity service, and FalconEye 100 ft EFVS capability, which was recently certified. Participants will also hear about recent steps taken to expand Dassault Aviation's global service center network, particularly in the Middle East, Africa and the Asia Pacific Region.

Model-specific and general technical sessions are interactive, covering topics ranging from troubleshooting to reliability improvements and STC updates. Dedicated pilot sessions, led by the Falcon Pilot Support Team, keep flight crews abreast of the latest developments in flight operations.

With more than 1,200 customers in 90 countries operating more than 2,100 Falcon aircraft of all types, customer needs vary widely. Dassault Customer Service teams go to great lengths to ensure that seminar content is fresh and relevant to each Falcon operator. In addition, the company regularly solicits feedback from its Operator Advisory Board and surveys operators around the world for suggestions on topics they would like to see addressed during the next round of seminars.



## 2019 Falcon M&O Seminar Dates and Locations:

- April 9: Denver, Colorado
- April 10-11: Paris, France
- April 17: Shanghai, China
- April 23: Dallas, Texas

- April 25: Toluca, Mexico
- April 30: Chicago, Illinois
- May 15: São Paulo, Brazil
- May 21: Mahwah, New Jersey

### Notes for Editors

#### **About Dassault Aviation**

Dassault Aviation is a leading aerospace company with a presence in over 90 countries across five continents. It produces the Rafale fighter jet as well as the complete line of Falcons. The company employs a workforce of over 11,000 and has assembly and production plants in both France and the United States and service facilities around the globe. Since the rollout of the first Falcon 20 in 1963, over 2,500 Falcon jets have been delivered. Dassault offers a range of six business jets from the twin-engine 3,350 nm large-cabin Falcon 2000S to its flagship, the tri-engine 6,450 nm ultra-long range Falcon 8X and the new ultra widebody cabin Falcon 6X.

For more information about Dassault Falcon business jets, visit: www.dassaultfalcon.com

### Press Contacts

Dassault Aviation (Saint-Cloud, France) Vadim Feldzer Tel. +33 1 47 11 44 13 vadim.feldzer@dassault-aviation.com

Marie-Alexandrine Fouillard Tel. +33 1 47 11 64 23 marie-alexandrine.fouillard@dassault-aviation.com

Dassault Falcon Jet (Teterboro Airport, USA) Andrew Ponzoni Tel. +1 201 541 45 88 andrew.ponzoni@falconjet.com

Grant Kielczewski Tel. +1 201 541 46 79 grant.kielczewski@falconjet.com

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