
Dassault Aviation Announces 2020 Falcon Regional M&O Seminars Schedule

Expands Program for Classic Falcon Operators

January 9, 2020 (Saint-Cloud, France): Dassault Aviation’s 2020 Falcon Maintenance & Operations (M&O) seminars will kick off April 1 in Paris and tour eight cities in North and South America, Europe and Asia.

Dassault Aviation welcomed more than 1,800 attendees to the 2019 M&O seminar series, a sign of its informational value. “We help our customers operate more efficiently and effectively, said Jean Kayanakis, Senior Vice President, Worldwide Customer Service and Service Center Network. “At these events, we develop those face-to-face connections that improve customer interactions throughout the year.”

In addition to the usual technical sessions, Kayanakis and his senior team will provide an update on service center expansion, and the company’s strategy of increasing capacity and moving service closer to its global customer base. In 2019, the company acquired major operations in Europe, Africa, The Middle East and Asia, adding nearly 1,000 service professionals in 17 locations. These include facilities at TAG Maintenance Services and ExecuJet MRO Services.

Kayanakis emphasized that the flow of information at a Falcon M&O seminar is a two-way street. “These seminars provide crucial feedback that allows us to continuously improve the Falcon customer experience.”

Model-specific and general technical sessions are interactive, covering topics ranging from troubleshooting to reliability improvements and STC updates. Dedicated pilot sessions, led by the Falcon Pilot Support team, keep flight crews abreast of the latest developments in flight operations.

As in previous editions, the 2020 M&O series will provide in-depth information on Dassault Aviation’s latest products and services. Paris and Dallas seminars will also have more information and participation opportunities for operators of Classic Falcon aircraft, including the Falcon 10, Falcon 20 and Falcon 50.

2020 Falcon M&O Seminar Dates and Locations:

DATE	LOCATION
April 1-2	Paris - FRANCE
April 8	Dallas, Texas - UNITED STATES
April 16	Denver, Colorado - UNITED STATES
April 23	Toluca - MEXICO
April 29	São Paulo - BRAZIL
May 12	Westchester, New York - UNITED STATES
May 19	Chicago, Illinois - UNITED STATES
October 21	Beijing - CHINA

ABOUT DASSAULT AVIATION

Dassault Aviation is a leading aerospace company with a presence in over 90 countries across six continents. Dassault designs and builds the family of Falcon business jets as well as the Rafale fighter jet. The company employs a workforce of over 12,000 and has production facilities in both France and the United States, and a worldwide service network. Since the rollout of the first Falcon 20 in 1963, over 2,650 Falcons have been delivered. The tri-jet and twin-engine lines offer outstanding efficiency and comfort, with ranges from 3,500 nm to 7,500 nm. They include the flagship Falcon 10X, the pioneering Falcon 7X and 8X, the widebody Falcon 6X, and the versatile Falcon 900LX, 2000LXS. Falcon Customer Service continues to hold the top spot in key business aviation surveys.

ABOUT DASSAULT FALCON JET

Dassault Falcon Jet Corp., is a wholly owned U.S. subsidiary of Dassault Aviation, France. Dassault Falcon Jet markets and supports the Falcon family of business jets throughout North America and South America.

PRESS CONTACTS

Dassault Aviation (Saint-Cloud, France)
Vadim Feldzer Tel. +33 (0)1 47 11 44 13
vadim.feldzer@dassault-aviation.com

Marie-Alexandrine Fouillard Tel. +33 (0)1 47 11 64 23
marie-alexandrine.fouillard@dassault-aviation.com

Dassault Falcon Jet (Teterboro Airport, USA)
Andrew Ponzoni Tel. +1 201 541 45 88
andrew.ponzoni@falconjet.com

Grant Kielczewski Tel. +1 201 541 46 79
grant.kielczewski@falconjet.com

To download high res images, visit our media gallery at [DassaultFalcon.com](https://www.DassaultFalcon.com)

SOCIAL

Follow us on Twitter @DassaultFalcon



Like us on Instagram



Watch our videos on Youtube



Join us on LinkedIn