

Dassault Aviation to Provide Special Event Support at Davos

Top-rated service organization set to assist Falcon Fleet at Major Global Event

January 16, 2020 (Saint-Cloud, France): Dassault Aviation's global product support organization, voted number one in 2019 industry surveys, will once again position an elite team of service specialists, equipment and rapid response aircraft at airports near Davos the week of January 20th.

Dassault Aviation makes these comprehensive resources available to Falcon customers during special global events, this year including the Super Bowl in February in Miami and the Summer Olympics in Tokyo.

"Field support for major events has become woven into our regular product support operations. It is part of our global commitment to position support as close as possible to the customer," said Jean Kayanakis, Senior Vice President of Worldwide Falcon Customer Service & Service Center Network. "We want to ensure that Falcon operators attending such events have access to the fastest, most comprehensive and highest quality onsite support available."

To serve Falcon crews attending the Davos event, Dassault Aviation has reinforced its support teams at Zurich International Airport and St. Gallen–Altenrhein Airport, making available resources from its newly acquired service centers in Switzerland (TAG Maintenance Services and the business aviation operations of RUAG) and from elsewhere in the Falcon Support organization.

Dassault Aviation will be ready to support its customers with technical team assistance, offsite GoTeam dispatch and the Falcon Response portfolio of Aircraft on Ground (AOG) services. Falcon Response is the only AOG service equipped with dedicated aircraft, two Falcon 900Bs, which help speed transport of spare parts, tools and technicians to remote sites and provide alternative lift, when needed, to get passengers to their final destination.

In addition, Falcon operators will have immediate access to routine troubleshooting services provided by the 24/7 global Falcon Command Center.

ABOUT DASSAULT AVIATION

Dassault Aviation is a leading aerospace company with a presence in over 90 countries across five continents. It produces the Rafale fighter jet as well as the complete line of Falcons. The company employs a workforce of over 11,000 and has assembly and production plants in both France and the United States and service facilities around the globe. Since the rollout of the first Falcon 20 in 1963, over 2,500 Falcon jets have been delivered. Dassault offers a range of six business jets from the twin-engine 3,350 nm large-cabin Falcon 2000S to its flagship, the tri-engine 6,450 nm ultra-long range Falcon 8X and the new ultra widebody cabin Falcon 6X.

For more information about Dassault Falcon business jets, visit: dassault-aviation.com and dassaultfalcon.com

ABOUT DASSAULT FALCON JET

Dassault Falcon Jet Corp., is a wholly owned U.S. subsidiary of Dassault Aviation, France. Dassault Falcon Jet markets and supports the Falcon family of business jets throughout North America and South America.

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